



To our valued customers,

As we come together to face the Global COVID-19 pandemic, we are committed to keeping you informed of how our team at Petrospec Engineering is approaching this situation. Like you, we are preparing as best we can while responding quickly to new developments. Our goal is to protect our workers, subcontractors, customers and the community; while continuing to operate and uphold our commitments to our clients.

In response to the pandemic, Petrospec Engineering has adopted measures to mitigate the risks of infection to all employees. In addition to protecting our workers, the organization has adapted to implement strategic practices to maintain business continuity for all field operations and engineering needs of our clients throughout the impacts of COVID-19 on our organization and our community.

At this point, our office remains open and our operations staff are available to support your well servicing needs. We have enacted strict social distancing protocols and other mitigation measures by:

- Shifting most of our engineering and office staff to a digitally enabled remote operation so our customers continue to receive the same service levels and technical assistance required to do your job.
- Participating in team meetings through teleconferencing or in meeting areas large enough to adhere to social distancing recommendations.
- Rotating our field crews to minimize their cross exposure to each other and increasing sanitization of trucks, tools and other equipment.
- Adhering to international travel restrictions. We have confirmed that none of our employees have been out of the country for at least the last 4 weeks.

We remain ready to support your well servicing needs including coiled tubing services, clamping and spooling services and continue to provide a complete suite of reservoir monitoring solutions and technical support. Staff working from home may be reached by email or by cellphone and our dispatch continues to provide immediate assistance, 24 hours a day, at 780-893-3067.

Our thoughts are with those directly impacted by COVID-19, and we thank our dedicated healthcare professionals and other front-line workers for their tireless efforts.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Gerald Chalifoux', is written over a thin blue horizontal line.

Gerald (Gerry) Chalifoux
President & CEO